Covenant Real Estate Management

Rental Application Instructions

Current application information | Updated November 2026

Thank you for your interest in a CREM rental home. Our preferred application method is the online Buildium application portal. Please contact CREM if you need help or an alternative submission method.

1. Apply online

Submit your application through the Buildium rental application portal. Use the portal's secure process for sensitive personal and financial documents. If you are applying through a rental agent or require another submission method, contact admin@rentcrem.com or rachel@rentcrem.com for current instructions. Do not email Social Security numbers, bank details, or other sensitive information through ordinary email.

2. Application and supporting documents

Complete the current NVAR Rental Application. Include the income documentation requested on the application and a copy of your driver's license. Sign and initial each applicable page. Each applicant age 18 or older must complete the required application steps. A complete application typically takes 2–3 business days to process; incomplete information may take longer.

3. Application fee and screening

CREM's application fee and screening criteria are subject to review. Before you pay or submit information, contact CREM for current written fee details, refund terms, qualification standards, screening process, and payment instructions. Do not rely on older application materials for fee or screening requirements.

4. If approved

CREM will provide approved applicants with current instructions for the first month's rent, security deposit, any prorated rent, payment methods, and due dates. The lease is sent through DocuSign and must be signed within 48 hours of delivery. If you need another signing method, contact admin@rentcrem.com.

5. Reasonable accommodations

Applicants may request a reasonable accommodation by contacting CREM at admin@rentcrem.com or by phone at 540-431-3987. Requests are considered individually and handled as confidentially as practicable. Assistance animals are not pets; please contact CREM to request an accommodation. Do not submit medical records or disability information with an application unless CREM requests information permitted by law as part of an individualized accommodation review.

6. Questions and contact

Covenant Real Estate Management
1822 Roberts Street
Winchester, VA 22601
Phone: 540-431-3987
admin@rentcrem.com

This document replaces the outdated public checklist/PDF for general application navigation. It intentionally does not state a fee amount, income threshold, deposit rule, pet/breed policy, or refund rule while those terms are under legal review. Confirm the current written terms directly with CREM before applying. This is not legal advice.